

## 2018 Settlement and Logistics guide



Settlement & logistics services built specifically for fine wine

London – Bordeaux – Hong Kong

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## Overview

The purpose of this document is to provide you with all the necessary information regarding Liv-ex's settlement and logistics services.

## Risk Statement

Liv-ex provides an outsourced logistics service to facilitate the settlement of trades. All services are provided on a best endeavours basis. While we are proud of the quality, accuracy and efficiency of the services we provide; owning, storing and transporting fine wine carries risks and is not immune to human error.

Liv-ex offers a range of services, including third party insurance, to help you to mitigate and manage these business risks. However, this document should not be mistaken for a guarantee or to imply that Liv-ex is underwriting your business risks. These lie with you at all times. Unless specifically stated that a risk is covered, we suggest that you assume that it is not. Liv-ex trades under, and all of its risks are limited by, UKWA and BIFA standard terms and conditions.

## The document includes:

### **Settlement system: Vine**

Liv-ex's stock management system for managing the logistics of your trade.

### **Connect with Liv-ex**

How you can use technology to automate logistics processes.

### **Collections and deliveries**

Details about Liv-ex's international collection and delivery options.

### **Liv-ex warehouses**

The addresses of Liv-ex's warehouses in London, Bordeaux and Hong Kong.

### **Deliver to us**

An explanation of all the requirements when delivering to Liv-ex.

### **2018 price list**

### **FAQs**

### **2018 settlement calendar**

### **Terms and conditions**

### **External links**

## Videos:

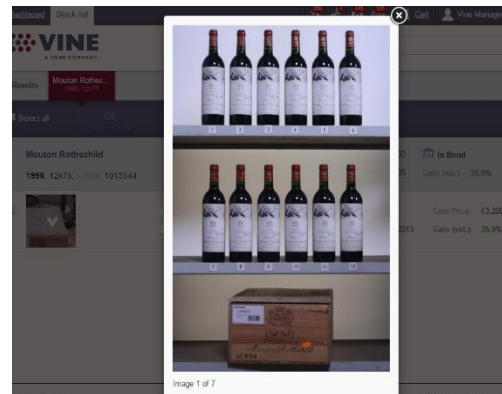
[About Liv-ex Logistics](#)

[Interview with Ashley Hopkins, Director of Operations & Technology](#)

## Settlement system: Vine

Vine is a stock management system that allows you to independently manage your stock with Liv-ex. You can use Vine to request photographs, receive valuations for client reserves or sub-accounts and release wines for delivery or assign them to a Liv-ex trade. For more information please contact [vine@liv-ex.com](mailto:vine@liv-ex.com).

### 1. Request photographs and SIB Passports



### 2. Assign and ship your wines instantly




Manage stock that is already in your account by assigning your wine to a Liv-ex trade or by shipping it for delivery.

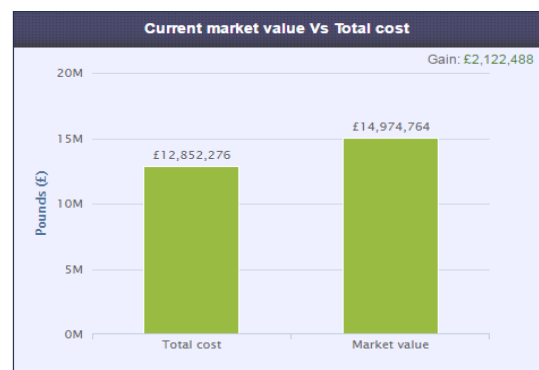


### 3. View personalised Liv-ex bids, offers and valuations

303 wines

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<b>Palmer</b>		Best bid: £1,525.00 (3)	Best offer: £1,625.00 (3)
2008, 12x75, bdxr	Stock: 4	Average cost: £427.50	Gain to bid (est.): 256... £ %
 In Bond	Due: 2	Market price: £1,580.00	
13/12/2016			
<b>Lynch Bages</b>		Best bid: £1,860.00 (3)	Best offer: £1,900.00 (3)
2000, 12x75, bdxr	Stock: 23	Average cost: £1,438.04	Gain to bid (est.): 29.3% £ %
 In Bond	Due: 1	Market price: £1,880.00	
13/12/2016			
<b>Gruaud Larose</b>		Best bid: £900.00 (4)	Best offer: £995.00 (1)
2000, 12x75, bdxr	Stock: 8	Average cost: £550.00	Gain to bid (est.): 63.6% £ %
 In Bond		Market price: £897.00	



## Connect with Liv-ex

You can now keep your stock management system in sync with Vine via **API** (Application Programming Interface), eliminating manual entry. Your purchases can be received into your ERP system automatically as stock arrives with Vine and stay visible until you ship. This makes it easy for you to track wine moving in and out of your account and means that you have a single place to manage stock.



### Ways to connect:

#### **Wine Matcher**

Standardise your list by matching it to LWIN so it is ready for processing.

#### **Pre-advice API**

Send your purchase order (pre-advice) directly into the Vine system.

#### **Cellar View**

Display the contents of a client sub-account on your website and keep your stock system in-sync with Vine.

#### **Release API**

Instruct Liv-ex to ship wine direct from your own system.

For more information on Liv-ex APIs, visit the developers site [here](#).

## Collections and deliveries

Liv-ex offers international collections and deliveries to facilitate your trade on the Exchange. We are based at the heart of the global fine wine trade in London and operate via hubs across Europe and Asia.



### UK

With warehouses positioned in London, Bordeaux and Hong Kong, Liv-ex can offer a cost-effective holistic solution to support your global enterprise. Our inter-connected warehouses operate regular services that cover most of the essential destinations for the transportation of fine wine.

Standard UK Deliveries and collections occur during working hours. Please see tariff below:

[UK Distribution Tariff September 2018 \[Excel file\]](#)

Please note: if a delivery cannot be made due to customer absence or similar, the same amount will be charged for a second delivery.

Any deliveries to other bonded warehouses take approximately five days and are subject to booking.

#### Same day delivery

If requested by 10:00, we can offer same day delivery to the majority of postcodes in rate bands one and two for London, as specified in the Distribution Tariff. This service is £35 in addition to the standard delivery charge.

To instruct this, when preparing your release order on the Vine system please add the words **same day delivery** plus the desired date in the instruction box. Please note this is subject to capacity constraints and will be delivered later in the day; usually between 2-7pm.

#### Express UK delivery

Prices may vary for urgent orders or for special requirements. Please contact us should you require express delivery.

## Europe

The below services to and from London are included **within the Settlement fees** (see table below):

- Weekly deliveries to and collections from **Bordeaux**
- Monthly deliveries to **Hillebrand, Beaune**
- Weekly collections from:
  - Holland
  - Germany
  - Austria
  - Switzerland
  - Belgium
  - France

### Sterling prices

#### SETTLEMENT FEE

On sales

Price per unit

You deliver to Liv-ex in:

London

Bordeaux

£3.50

£3.50

Liv-ex collects from you in:

Europe<sup>3</sup>

Bordeaux

£7.50

£3.50

On purchases

Price per unit

You collect from Liv-ex in:

London

Bordeaux

Beaune (JFH)

£3.50

£3.50

£3.50

Insurance

£10 per month policy fee, plus 0.015% of the average monthly value of wine in Liv-ex care.

### Euro prices

#### SETTLEMENT FEE

On sales

Price per unit

You deliver to Liv-ex in:

London

Bordeaux

€4.90

€4.90

Liv-ex collects from you in:

Europe<sup>3</sup>

Bordeaux

€9.90

€4.90

On purchases

Price per unit

You collect from Liv-ex in:

London

Bordeaux

Beaune (JFH)

€4.90

€4.90

€4.90

Insurance

€14 per month policy fee, plus 0.015% of the average monthly value of wine in Liv-ex care.

In order to use the collection services, please provide a **single point of collection**, complete a **booking form** and follow **packing instructions**.

[Booking form \[Word document\]](#)

[Packing instructions \[PDF\]](#)

Should you wish to use these services for wines **not** purchased on the Exchange there is a minimum charge of £187.50 or £12.50 per case, whichever is greater.



## Asia

**Weekly temperature-controlled air freight** to Hong Kong, including insurance:

- £30 (€42) per 12x75
- £15 (€21) per 6x75

**No hidden charges.**

These are fulfilled with a **direct flight** using British Airways, Cathay Pacific or Virgin Atlantic.

We offer a **door to door service**: from our warehouse to your desired address in Hong Kong.

Should you wish to use these services for wines **not** purchased on the Exchange there is a minimum charge of £100 (€140).

Please note that due to licensing regulations we are unable to ship spirits on this service.

## Liv-ex warehouses

### UK

**Liv-ex London (within LCB)**

29-30 Berths  
Tilbury Docks  
Essex  
RM18 7EH  
United Kingdom

**Opening hours:**

Monday to Friday 07:00 to 17:00

**Excise number:**

GB00001722530

**Warehouse ID number:**

GBWK506829337

### France

**Liv-ex Bordeaux (within Dartess)**

14 Rue de Strasbourg  
ZI Bordeaux Fret  
33520  
Bruges  
France

**Opening hours:**

Morning - Mon to Fri 08:00 to 12:00  
Afternoon - Mon to Thur 13:00 to 16:45

**Excise number:**

FR209926E1916

**Warehouse ID number:**

FR009926E1916

**RFSE number:**

FR0611030

### Hong Kong

**Liv-ex Hong Kong (Kerry Logistics)**

1/F, 4-6 Kwai Tai Road  
Kwai Chung  
Hong Kong

**Opening hours:**

Mon to Fri 07:00 to 17:00

Please note there is a gate charge of \$400 HKD for each delivery and collection to Liv-ex Hong Kong.

## Deliver to us

### Booking requirements – all warehouses

All deliveries must be pre-arranged and booked in.

To do this, you or your transporter must email [logistics@liv-ex.com](mailto:logistics@liv-ex.com) at least 48 hours in advance to organise an appointment.

Without an appointment, **we reserve the right to refuse** a delivery and a charge may be incurred.

For booking in, the following minimum information is required:

1. Your desired delivery warehouse and the date and time of delivery
2. A detailed packing list that clearly states the wine names, the total amount of pallets and the total amount of cases to be delivered.
3. All associated Vine transaction numbers
4. All required customs paperwork

### Customs paperwork

Wines arriving without the correct customs paperwork are liable to be seized and destroyed by customs. If you are unsure about what is required, please contact your Customer Care Executive who will be able to advise you.

### Late deliveries

All vehicles must arrive within 15 minutes of the agreed delivery time. Deliveries arriving outside of the allocated slot will only be accepted and offloaded if and when there are available resources to do so. While every effort will be made to accommodate late arrivals, on exceptionally busy days it is possible that vehicles arriving outside the allocated slot may be refused. This includes instances in which prior notice of a delay has been given.

### Pre-advice

Prior to making an appointment for delivery, we ask that you complete a pre-advice form so that we can make the correct information available to customs on arrival. The pre-advice form can either be emailed manually or automatically submitted using our [API services](#). If you prefer to email your pre-advice, the document below must be submitted. The areas highlighted in green are mandatory, while those in amber are optional. Should you have any queries regarding this, please contact your Customer Care Executive or email [logistics@liv-ex.com](mailto:logistics@liv-ex.com).

[Liv-ex pre-advice 2018 \[Excel\]](#)

[LWIN database \[Web link\]](#)

### Deliveries from outside the EU

Please ensure that you speak to your dedicated logistics contact prior to arranging any deliveries from outside the EU to Liv-ex. There are strict procedures which need to be followed. If they are not adhered to, long delays or potential seizure of the wines may be incurred.

## 2018 price list

<b>Standard charges</b>	<b>GBP per unit</b>	<b>EUR per unit</b>
<b>Storage Liv-ex London and Bordeaux</b>		
Per month or part thereof per unit received	£0.55	€0.77
<b>Storage Liv-ex Hong Kong</b>		
Per week or part thereof per unit received	£5.00	€7.00
<b>Handling fees / Instant Transfers</b>		
Goods in	£1.00	€1.40
Goods out	£1.00	€1.40

*All trades made on the Liv-ex Exchange receive free storage for three months and are exempt from handling fees.*

<b>Standard optional charges</b>	<b>GBP per unit</b>	<b>EUR per unit</b>
<b>SIB Passport and photos</b>		
SIB Passport	£3.50	€4.90
SIB Passport and photo	£7.50	€10.50
Available image request	£4.00	€5.60
Duty Paid photos	£4.00	€5.60
<b>Storage insurance</b>	<b>Stock value</b>	<b>Stock value</b>
£10 (€14) per month policy fee plus this calculation of your average monthly stock value	0.015%	0.015%
	<b>GBP per unit</b>	<b>EUR per unit</b>
<b>Repacking charges</b>		
Replacing damaged lids	£10.00	€14.00
Repacking into plain cardboard case	£10.00	€14.00
Styrofoam case	£20.00	€28.00
<b>Export documents</b>		
Standard commercial invoice and packing list	£35.00	€49.00
Certificate of origin (per certificate)	£45.00	€63.00
Courier collection admin fee (for DHL, FedEx or similar)	£35.00	€49.00
<b>Stock take services</b>		
Requested stock take (£300 minimum charge)	£0.80	€1.12
Part of Liv-ex annual stock take (audited by Venners or similar)	£0.50	€0.70

Any additional labour services not stated here will be charged at £45 per/hr – minimum three hours. All prices are exclusive of UK VAT and subject to change.

## FAQs

### What is a unit?

All of our services are charged on a per unit basis. We define a unit as a case of wine, whatever the quantity of bottles it holds, such as 1x75, 6x75, 12x75.

Each unit is given a unique identity (UID), which can be tracked online.

### What does the storage fee cover?

The storage fee covers the storage of wine within Liv-ex's warehouses for the period of up to thirty days.

### What is a handling fee?

The handling fee is charged every time a unit enters or leaves your account.

This fee covers the following services:

- Unit count on arrival to match the suppliers' paperwork and your pre-advice
- Unit exterior description and condition check
- Notification of any exterior damage to stock via our website
- Application of UID label

### What is the Instant Transfer system?

Instant Transfer allows you to transfer ownership of wine to another Liv-ex account **instantly and electronically**. The vast majority of the fine wine trade use Liv-ex and by extension have an account with us, meaning that many trades can be settled in this way.

### What is an SIB Passport?

The SIB Passport is a unique **electronic certificate** issued by Liv-ex to show that a case of wine is SIB compliant. It is available to all Liv-ex customers to make trading fine wine more efficient and safe. Once issued, an SIB Passport is valid for three years while the wine remains in our warehouses. The passport enables faster processing when wine is bought and sold on the Exchange.

If a case of wine with a valid SIB Passport is sold on the Exchange, the £3.50 charge per unit is refunded. All Passports requested prior to arrival via pre-advice will receive three months free storage and are exempt from all handling fees.



### What does the SIB Passport cover?

- Vintage
- Colour of the wine, e.g. red or white.
- Correct quantity of bottles
- Original packaging and in good condition
- Levels are base-neck or better
- Capsules are original and undamaged
- Labels are clean and undamaged
- Bottles do not have strip labels from Asia, USA, or non-European regions as well as non-integrated merchant labels or barcodes.

## Is the SIB Passport a warranty, guarantee or certificate of authenticity?

**No**, it is an electronic certificate based on Liv-ex's well-established risk-based algorithm of rules and criteria for checking wines. The ongoing condition of the wines is assured by Liv-ex's comprehensive insurance policy provided you remain opted in.

## Does the SIB Passport or any of our services guarantee the wine name is correct?

**No**, while we make every effort to ensure that we check everything thoroughly, given the diversity of wines we handle, Liv-ex cannot guarantee that checking the wine name will be free of errors. Should you require a higher level of assurance, please request a photograph so that you can check and validate the contents yourself.

## Can I request an SIB Passport for Duty Paid wine?

**No**, an SIB Passport can only be issued for wine that is stored in bond. If you would like to check the condition of Duty Paid stock, we offer a photo service for £4 per 12x75.

## How can I be sure of the wine name?

**Our guidelines are as follows:** Liv-ex believes requesting photos pre-arrival and checking them yourself is best practice. This is the best chance of identifying a problem as soon as possible, as both parties have checked the stock. This applies to all arrivals into your account. We will always use our best endeavours to inform you of any discrepancies but there needs to be an allowance for human error. Please note our maximum compensation will be in accordance to our UKWA terms in the unlikely event of an error (£2 per 12x75cl).

## What is storage insurance?

It is important to ensure that your wine is fully covered. Experience suggests that not all insurance policies in the market cover to the levels expected. The policy offered by Liv-ex is:

- Comprehensive and protects, within reason, your risks.
- Zero excess
- Wines are valued and insured to the Liv-ex Market Price
- All wines are covered by insurance while using any of the Liv-ex services
- In addition, subject to being approved, their SIB Passport will also be covered for:
  - Damage to labels
  - Implosion of cork
  - Heating

## How do I know if I am covered by insurance?

For safety, we will automatically insure your wines for you and charge accordingly.

[Liv-ex insurance policy \[PDF\]](#)

## How can I opt out of this service?

If you wish to opt out, please email [claire@liv-ex.com](mailto:claire@liv-ex.com).

## What are the consequences if I have opted out of the insurance policy?

If you opt out of the insurance policy, any compensation and/or liability is limited by the standard terms and conditions for UKWA (for storage) and BIFA (for freight forwarding). This limits our liability to:

- UKWA - £100 per 1000kg (equivalent to £2 per 12x75)
- BIFA - £2 per kg (equivalent to £40 per 12x75)

If you opt out, your SIB Passport will remain valid, but the responsibility for covering all risks over and above the UKWA and/or BIFA terms will lie with you or your insurer. While Liv-ex offers excellent storage services, wine is not immune to damage, breakage, seepage and other factors that could invalidate the SIB Passport at a later stage.

## What happens if Liv-ex makes a mistake, insured or not?

We strive for perfection and operate to the very highest standards. In the unlikely event that we do make an error, we wish to be transparent in the compensation we offer. Please see below **three common examples**. If you are unsure, please contact your dedicated logistics contact.

- 1. After the SIB Passport is granted, if the condition of the wine deteriorates am I covered?**  
**Yes**, if you take out our insurance, this covers condition deterioration while the SIB Passport is valid.
- 2. If Liv-ex loses, drops or damages the case, am I covered?**  
**Yes**, if you take our insurance policy.
- 3. If it is later discovered that the wine appellation is not correct, does Liv-ex cover this?**  
**No**, unfortunately our insurance will only pay out based on an insurable event, such as accidental damage or the deterioration of the wine. Our insurance cover does not account for human error but our photo service is available to help you verify your wines.

## Will I need export documents?

If you are exporting goods outside of the EU, you will usually need export documents. We can generate standardised versions of these for you or you can create your own. Some destinations have special requirements and we would recommend that you check these prior to sending your wines.

## What is the courier collection admin fee?

Although using the couriers DHL, FedEx and UPS can be a cost-effective route for delivery to international destinations, they are not specialists in the transportation of fine wine. When these couriers are used, there are additional complications with collection. A fee is applied to cover the administrative costs placed onto Liv-ex upon collection. Should you wish to arrange collection via these couriers, please contact your dedicated logistics contact. You will also have to:

- Release stock Duty Paid and pay UK Excise Duty
- Request repacking of stock into Styrofoam cases at £20 per case
- Request case labels to be sent to Liv-ex via your chosen courier

## Do I need to pay for additional stock takes?

Liv-ex operates regular stock checks to ensure that records are complete and up to date. We also offer as per our pricelist:

- A bespoke stock take, tailored to your instructions, at a given date and time to meet your financial year-end needs.
- An annual stock take, audited and certified by an independent auditor, for which we can provide a certificate to ensure further transparency.

## Cases with woodworm: our policy

If we receive cases with signs of woodworm, we have a duty of care to dispose of the case and repack your stock. We will alert you in case of any issues and provide photos of the infected case. If your case contains signs of woodworm, you will see a visible note alerting you on our stock management system, Vine. Where a case has received an SIB Passport, or been photographed on arrival with no evidence of woodworm, in the unlikely event that woodworm develops while in Liv-ex care, this would be covered by our insurance policy. If you have opted out of our insurance policy this would not be covered.

## Mixed cases

Every case of wine at Liv-ex is matched to its relevant LWIN (Liv-ex's wine identification number). This number is linked to the Liv-ex Market Price of a given wine under which our insurance is written. Therefore, as we cannot assign an LWIN number to a non-standard mixed case we are unable to accept them. Any cases arriving like this will be repacked into individual cases by wine and vintage, then charged at £10 per repack case used.

## Proof of delivery (POD)

While we will use best endeavours to provide POD's for your deliveries, any claims for missing and/or damaged stock must be raised within **48 hours** of the delivery date.



## 2018 settlement calendar

January – June

Received by Liv-ex				Statement issued	Paid by
Collection form received by us	In Bordeaux on or before	In London on or before	With valid SIB Passport on or before		
			04-Jan-18	05-Jan-18	12-Jan-18
		09-Jan-18	11-Jan-18	12-Jan-18	19-Jan-18
	09-Jan-18	16-Jan-18	18-Jan-18	19-Jan-18	26-Jan-18
08-Jan-18	16-Jan-18	23-Jan-18	25-Jan-18	26-Jan-18	02-Feb-18
15-Jan-18	23-Jan-18	30-Jan-18	01-Feb-18	02-Feb-18	09-Feb-18
22-Jan-18	30-Jan-18	06-Feb-18	08-Feb-18	09-Feb-18	16-Feb-18
29-Jan-18	06-Feb-18	13-Feb-18	15-Feb-18	17-Feb-18	23-Feb-18
05-Feb-18	13-Feb-18	20-Feb-18	22-Feb-18	23-Feb-18	02-Mar-18
12-Feb-18	20-Feb-18	27-Feb-18	01-Mar-18	02-Mar-18	09-Mar-18
19-Feb-18	27-Feb-18	06-Mar-18	08-Mar-18	09-Mar-18	16-Mar-18
26-Feb-18	06-Mar-18	13-Mar-18	15-Mar-18	17-Mar-18	23-Mar-18
05-Mar-18	13-Mar-18	20-Mar-18	22-Mar-18	23-Mar-18	30-Mar-18 (BH)
12-Mar-18	20-Mar-18	27-Mar-18	29-Mar-18	30-Mar-18	06-Apr-18
19-Mar-18	27-Mar-18	03-Apr-18	05-Apr-18	06-Apr-18	13-Apr-18
26-Mar-18	03-Apr-18	10-Apr-18	12-Apr-18	13-Apr-18	20-Apr-18
2-Apr-18 (BH)	10-Apr-18	17-Apr-18	19-Apr-18	20-Apr-18	27-Apr-18
09-Apr-18	17-Apr-18	24-Apr-18	26-Apr-18	27-Apr-18	04-May-18
16-Apr-18	24-Apr-18	01-May-18	03-May-18	06-May-18	11-May-18
23-Apr-18	01-May-18	08-May-18	10-May-18	11-May-18	18-May-18
30-Apr-18	08-May-18	15-May-18	17-May-18	18-May-18	25-May-18
07-May-18	15-May-18	22-May-18	24-May-18	25-May-18	01-Jun-18
14-May-18	22-May-18	29-May-18	31-May-18	01-Jun-18	08-Jun-18
21-May-18	29-May-18	05-Jun-18	07-Jun-18	08-Jun-18	15-Jun-18
28-May-18	05-Jun-18	12-Jun-18	14-Jun-18	15-Jun-18	22-Jun-18

BH = affected by bank holiday

Subject to compliance of the trade entered and the delivery conforming to the Liv-ex delivery requirements.

## 2018 settlement calendar

June – December

Received by Liv-ex				Statement issued	Paid by
Collection form received by us	In Bordeaux on or before	In London on or before	With valid SIB Passport on or before		
04-Jun-18	12-Jun-18	19-Jun-18	21-Jun-18	22-Jun-18	29-Jun-18
11-Jun-18	19-Jun-18	26-Jun-18	28-Jun-18	29-Jun-18	06-Jul-18
18-Jun-18	26-Jun-18	03-Jul-18	05-Jul-18	06-Jul-18	13-Jul-18
25-Jun-18	03-Jul-18	10-Jul-18	12-Jul-18	13-Jul-18	20-Jul-18
02-Jul-18	10-Jul-18	17-Jul-18	19-Jul-18	20-Jul-18	27-Jul-18
09-Jul-18	17-Jul-18	24-Jul-18	26-Jul-18	27-Jul-18	03-Aug-18
16-Jul-18	24-Jul-18	31-Jul-18	02-Aug-18	03-Aug-18	10-Aug-18
23-Jul-18	31-Jul-18	07-Aug-18	09-Aug-18	10-Aug-18	17-Aug-18
30-Jul-18	07-Aug-18	14-Aug-18	16-Aug-18	17-Aug-18	24-Aug-18
6-Aug-18	14-Aug-18	21-Aug-18	23-Aug-18	24-Aug-18	31-Aug-18
13-Aug-18	21-Aug-18	28-Aug-18	30-Aug-18	31-Aug-18	07-Sep-18
20-Aug-18	28-Aug-18	04-Sep-18	06-Sep-18	07-Sep-18	14-Sep-18
27-Aug-18 (BH)	04-Sep-18	11-Sep-18	13-Sep-18	14-Sep-18	21-Sep-18
03-Sep-18	11-Sep-18	18-Sep-18	20-Sep-18	21-Sep-18	28-Sep-18
10-Sep-18	18-Sep-18	25-Sep-18	27-Sep-18	28-Sep-18	05-Oct-18
17-Sep-18	25-Sep-18	02-Oct-18	04-Oct-18	05-Oct-18	12-Oct-18
24-Sep-18	02-Oct-18	09-Oct-18	11-Oct-18	12-Oct-18	19-Oct-18
01-Oct-18	09-Oct-18	16-Oct-18	18-Oct-18	19-Oct-18	26-Oct-18
08-Oct-18	16-Oct-18	23-Oct-18	25-Oct-18	26-Oct-18	02-Nov-18
15-Oct-18	23-Oct-18	30-Oct-18	01-Nov-18	02-Nov-18	09-Nov-18
22-Oct-18	30-Oct-18	06-Nov-18	08-Nov-18	09-Nov-18	16-Nov-18
29-Oct-18	06-Nov-18	13-Nov-18	15-Nov-18	17-Nov-18	23-Nov-18
05-Nov-18	13-Nov-18	20-Nov-18	22-Nov-18	23-Nov-18	30-Nov-18
12-Nov-18	20-Nov-18	27-Nov-18	29-Nov-18	30-Nov-18	07-Dec-18
19-Nov-18	27-Nov-18	04-Dec-18	06-Dec-18	07-Dec-18	14-Dec-18
26-Nov-18	04-Dec-18	11-Dec-18	13-Dec-18	14-Dec-18	21-Dec-18
03-Dec-18	11-Dec-18	18-Dec-18	20-Dec-18	21-Dec-18	28-Dec-18

BH = affected by bank holiday

Subject to compliance of the trade entered and the delivery conforming to the Liv-ex delivery requirements.

## Terms and conditions

A fair usage policy exists for our services which we consider to be for trading on the Exchange or wines intended for long term storage in our facilities.

All storage services provided are handled under and subject to United Kingdom Warehouse Association terms & conditions.

**United Kingdom Warehousing Association:**

[Contract conditions for logistics \[PDF\]](#)

All transport services provided are handled under and subject to British International Freight Association terms & conditions.

**British International Freight Association (BIFA):**

[Standard trading conditions \[PDF\]](#)

## External links

### English:

[Logistics API](#)

[Pre-Advice 2018](#)

[LWIN database](#)

[Booking form](#)

[Packing instructions](#)

[UK distribution tariff 2018](#)

### **British International Freight Association (BIFA)**

[Standard trading conditions](#)

### **United Kingdom Warehousing Association**

[Contract conditions for logistics](#)

[Liv-ex insurance policy](#)

### French:

[Instruction de palettisation](#)

[Demande d'enlèvement](#)

### Videos:

[About Liv-ex Logistics](#)

[Interview with Ashley Hopkins, Director of Operations & Technology](#)